

TERMS AND CONDITIONS

1. Product Compliance

All items sold must comply with our **Code of Conduct**, adhere to **copyright laws**, and **not include prohibited weapons**.

2. Vendor Eligibility & Booking

- RINCON reserves the right to decline or cancel bookings if a vendor is deemed unsuitable, including possible removal during the event.
- **Table sizes:**
 - **HOBGOBLIN:** 160×80 cm
 - **GOBLIN:** 120×80 cm (primarily located in a dedicated area)
- **Max bookings:**
 - Up to **4 tables** per hobgoblin tables
 - Up to **2 tables** for goblin tables
- Tables include chairs and vendor entrance tickets. Tablecloths are not included.
- You **may not bring your own tables**. Only tables booked through this form are allowed.
- Any changes to your booking must go through the organization and are **not guaranteed**.
- Book under your **real business name**; bookings are **non-transferable**.

Shared Tables

If you wish to **share a table**, include information about **both vendors** in this form. Unauthorized table sharing may result in **additional charges or removal** from the event. As we **hand-select vendors**, we must know exactly who will be attending.

3. Entrance Tickets

- Tables include a set number of vendor tickets. Extra tickets can be booked separately.
- Tickets are **non-transferable** and may only be used by the registered vendor(s).
- As a vendor, you will receive a name badge and lanyard upon arrival. These items are provided on loan and must be returned at the end of the event. If the number of badges and/or lanyards returned is lower than the amount issued to you, a **replacement fee of €2.50 per missing item** will be charged.

4. Vendor Responsibilities

- Vendors are responsible for their **own merchandise and money**. RINCON and the venue are **not liable** for loss or damage.
- All items, luggage, and displays must stay **within your designated space**.
- **Flyering Policy;** Active flyering (handing out flyers or promotional materials outside your own table area) is **not permitted** during the convention. You may place a small stack of flyers or business cards on your own table for visitors to take

5. Event Layout and Changes

- RINCON reserves the right to **reposition tables** as needed for layout changes.
- If you experience issues, please reach out to our crew immediately.
- Based on vendor feedback and despite our efforts to improve Vendor Hall 3, we've decided not to use it for future events. As a result, please note that there will be **12 to 15 fewer vendor tables** available for this edition.

6. Cancellations and Refunds


- Cancellations are **allowed but non-refundable**. You are liable for payment once selected.
- If you cancel **within 14 days of receiving the invoice**, you'll only owe a **€25 administration fee**.
- If you cancel **within 14 days of the event**, a **€100 no-show fee** applies.
- For emergencies (e.g., serious illness, bereavement), contact us. We'll assess such cases **individually**.
- If the event is canceled due to external factors (e.g., COVID-19), refunds are not guaranteed, but **alternatives will be considered**.

7. Privacy and Data Use

Information you provide is used solely for **event communication** and, if opted-in, to send **promotional updates**. Your data will not be shared with third parties.

8. Rights Reserved

RINCON reserves the right to **update these Terms & Conditions** at any time.

 Questions?

Email us anytime: Queen@rollinitiativecon.nl

We're excited to review your application and hope to see you at RINCON!